



CLIENT AGREEMENT

Type of Case: Canadian version of Client Resume along with LMIA and PNP Application processing

1. Contact Information

This agreement has been made by and between:

In here referred to as Client -

Main Applicant's Name: _____

Spouse: _____

CLIENT's Address: _____

CLIENT's Contacts: _____

HOME: BUSINESS: _____

CELL: _____

EMAIL: _____

AND In here referred to as a Service Provider –

OOPNP Consultants, 1036 Eglinton Avenue, Toronto, Ontario, Canada BUSINESS:

778-771-4229 EMAIL: consultant@oopnp.com

2. The Service Provider Responsibilities and Commitments -

The CLIENT asked the service provider, and the service provider has agreed, to act for the CLIENTs in the matter of immigration to Canada under EXPRESS ENTRY SYSTEM.

In consideration of the fees paid and the matter stated above, the service provider agrees to the following:

- Assess the CLIENT's qualifications;
- Assist the CLIENT and the CLIENT's dependents in the preparation of his/her application for permanent residence;

- Provide service provider adequate instructions at all times and more specifically of any change in information relating to address, education, training, employment, job responsibilities, material status, criminal charges or any other information or circumstances that may render him/her inadmissible and or have a direct impact on his/her case.
- Attend all interviews as and when required by the processing visa office and promptly follow all instruction as communicated by the processing visa office, but only with consent and approval of service provider.
- Forthwith pay the processing fees levied by the processing visa office. The CLIENT would be responsible for any adverse effect on the case due to delay/ non-payment of processing fee charges by immigration Authorities. If there are any changes in the visa processing fee, RPRF, fees or any other fees levied by the Authorities they would be borne by the CLIENT.
- CLIENT has a duty to accept and act upon service provider advised on all matters relating to his/her case.

4. Billing Method

The CLIENT will be billed based on flat fee. Taxes are extra if and where applicable.

5. Payment Terms and Conditions

The client has agreed to pay service provider a total fee of \$2,500 CAD which includes the service fee for the following services –

- ✓ LMIA CONSULTANCY SERVICES

6. Complete Fee & Payment Schedule

The "**complete fee**" to be paid by the Applicant is \$2,500 CAD and will be made payable to the service provider Account at the initiation of Client Services. There are no hidden charges in this services as affirmed by the service provider.

7. Refund Policy

- The CLIENT acknowledges that granting of a visa or status and the time required for processing this application is at the sole discretion of the government and not the service provider.
- If however, the application is denied because of an error or omission on the part of the service provider or professional staff, the service provider will refund all professional fees collected.
- **The said fees are REFUNDABLE TO THE LIMIT OF 90% of the total fee paid after a period of 7 months has ended from the date of service payment completion whatsoever.**
- The CLIENT agrees that the fees paid are for services indicated above, and any refund is strictly limited to the total fees paid less the payment gateway charges if applied.
- The firm will not refund any of the professional fees charged and shall be entitled to full payment of professional fee as per this agreement if:

- The CLIENT does not cooperate in filling the application for permanent immigration with the immigration authorities;
- The application is withdrawn by the CLIENT at any stage;
- The application gets rejected due to false information, misrepresentation, fraud, medical or security inadmissibility or failure by the CLIENT to adhere to the terms and conditions of this agreement;
- The application gets rejected because of CLIENT's withholding relevant information at any time during the processing of the immigration application or at the time of interview with visa officer;
- The application gets rejected because of CLIENT's withholding relevant information at any time during the processing of the immigration application or at the time of interview with visa officer;
- CLIENT does not co-operate in the finalization of immigration case;
- CLIENT fails to satisfy the immigration officer of his/her educational level, occupational experience, qualifications, language abilities, and truthfulness of information submitted;
- The application gets rejected for breaches of security, criminal convictions and pending charges.

8. Language Proficiency

The CLIENT agrees to provide the results of the following approved language tests in accordance to levels asked by CIC Canada. In case the CLIENT doesn't provide such results, or if the CLIENT's application is refused for the reason of not providing such results, the CLIENT will not receive refund for any professional fees paid by the CLIENT.

9.. Confidentiality

All information and documentation reviewed by the service provider, required by CIC and all other governing bodies, and used for the preparation of the application will not be divulged to any third party, other than agents and employees, without prior consent, except as demanded by law. The service provider, and all agents and employees of the service provider, are also bound by the confidentiality requirements and company ethics.

The CLIENT agrees to the use of electronic communication and storage of confidential information. The service provider will use his best efforts to maintain a high degree of security for electronic communication and information storage.

10. Force Majeure

The service provider failure to perform any term of this retainer agreement, as a result of conditions beyond his control such as, but not limited to, governmental restrictions or subsequent legislation, war, strikes, or acts of god, shall not be deemed a breach of this agreement.

11. Change Policy

The CLIENT acknowledges that if the service provider is asked to act on the CLIENT behalf on matters other than those outlined above in this Agreement, or because of a material change in the CLIENT circumstances, or because of material facts not disclosed at the outset of the application, or because of a change in government legislation regarding the processing of immigration-related, applications, the agreement can be modified accordingly upon mutual agreement.

12. Termination

- This agreement is considered terminated upon completion of tasks identified under section 2 of this agreement.
- This agreement is considered terminated if material changes occur to the CLIENTs application or eligibility, which make it impossible to proceed with services detailed in section 2 of this agreement.

CONFIRMATION OF AGREEMENT

The CLIENT acknowledge that they have read this agreement, understand it and will abide by the same.

Steven D Mazon

Steven D. Mazon

Director & CEO

OOPNP.com Consultants

CLIENT

20th JANUARY 2017

Date

Date